



## CANCELLATION POLICY

Due to our small size and propensity for advanced bookings, cancellations affect us significantly. Therefore, we adhere to a strict reservation and cancellation policy.

Cancellations made 60 days prior will result in a refund of your deposit less a \$200.00 administrative fee for entire stay. Holiday stays are nonrefundable.

Cancellations made 31 – 59 days prior to the arrival policy will result in full forfeiture of your 50% deposit.

Cancellations made within 30 days of your confirmed arrival date will result in a 100% forfeiture of your entire stay amount.

Should you depart earlier than your intended stay, Winvian will retain all amounts associated with your booking.

In the event you rebook a stay using a Hotel Credit Voucher and decide to cancel the new booking, it will result in a full forfeiture of the Hotel Credit Voucher.

Hotel Credit Vouchers are non-transferable and cannot be moved to a future booking once redeemed.

We strongly advise the purchase of travel insurance to cover you in the event of cancellation after the final payment has been made.

Please feel free to contact us directly for further assistance with your stay.

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